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March 26, 2004

Mr. Joe Roberts
587 Clearwater Way
Coquitlam, BC V3C 5W5

Dear Joe,

I write to extend our sincere thanks for your excellent presentation at our President's Club Recognition Breakfast.

Thanks in large part to your very inspiring speech, the event was deemed a success. I have received several rare reviews from attendees about your outstanding speaking abilities. All of us appreciated how you connected with the audience immediately and kept us captivated with a mixture of humour, humility and your compelling journey to overcome the challenges you faced.

I thank you again for taking time from your busy schedule to be with us. I also wish you the best of luck in your personal and business life, as well with realizing the vision for the Courage to Change Foundation.

Kindest personal regards,

A handwritten signature in blue ink, appearing to read "John Mulka".

John Mulka
Executive Director

JM/ddf

Bringing out the best in kids.