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May 16, 2004

Mr. Joe Roberts
Appleseed Training Co. Ltd.
587 Clearwater Way
COQUITLAM, BC V3C 5W5

Re: Leaders & Healers Conference

Dear Joe,

Thank you Joe for your powerful and inspiring presentation. You had the audience completely with you, creating journeys that celebrated hope, determination and success. I was particularly impressed with the recognition and acknowledgement you offered a young man in the group. He needed this acknowledgement and you seemed to sense this need. I suspect he has never had such strong affirmation. You made a difference in that young man's life and in all who were privileged to hear you.

To be a Keynote Speaker is a challenging role. The Keynote Presenter must set the tone, engage the delegates and inject a special energy that sets the pace and tone for the conference. You did this in an exemplary manner. I thank you. My best wishes.

Sincerely,

A handwritten signature in cursive script that reads "Barbara".

Barbara Smith

